

Valet Parking Guidelines



Valet Parking for Patients and Families

When you visit Satilla Regional Medical Center, we want your visit to be easy and convenient. This includes parking your vehicle. We understand that our parking lots are large and you may have a long distance to walk before reaching your destination. We also understand that you want to be with your loved ones as much as possible, and you should not have to worry about parking your car, which takes time away from your visit. Satilla Regional now provides FREE valet parking to all patients, their families and visitors at the hospital's main entrance.

Availability

The valet parking services are available Monday through Friday from 6am - 4pm. Valet parking is **not** available on observed holidays (New Years Day, Good Friday, Memorial Day, Fourth of July, Labor Day, Thanksgiving Day and Christmas Day).

Using the FREE Valet Parking Services

When you arrive at Satilla Regional's main entrance, located at 410 Darling Avenue (facing Tebeau Street), a smiling, uniformed Customer Service Representative will open your car door and assist you from your vehicle. Wheelchairs are available if needed for both patients and visitors.

Our Customer Service Representatives will record your personal information (name, destination and vehicle information), take your keys and park your vehicle in a reserved parking space on the hospital campus. The Customer Service Representative will add a key tag with a unique number to identify your keys upon retrieval. This key tag can be used each time you visit Satilla Regional. Satilla Regional's valet parking services are voluntary; therefore, we are not responsible for any damages or valuables left in the vehicle.

Vehicle Retrieval

Upon departure, please tell the Customer Service Representative your name to confirm that your car was valeted and your vehicle will be retrieved. For your convenience, you may ask your healthcare provider to call extension 77-222 approximately ten (10) minutes prior to your departure and we will have your vehicle waiting for you at the main entrance.

If your vehicle is not retrieved by 4pm, a Customer Service Representative will return your keys and you will be directed to the appropriate reserved valet parking space.

Questions or Concerns

If you have any questions or concerns regarding your valet parking services, please contact Brandi Waters, Customer Service Manager, at (912) 287-2567.